

What is SHARx?

Your employer has elected to provide access to a prescription advocacy program through SHARx for members enrolled in your company's health plan. SHARx supports employees and their families by providing affordable solutions for high-cost and specialty medications.

As part of this program, SHARx works directly with members to navigate the complexities of prescription drug access. Our role is to streamline the process of obtaining your medications quickly through various sourcing solutions. Our team works to ensure timely and seamless access to necessary treatments.



Who is Eligible?

Your medication may no longer be covered, and you will need to work with SHARx for assistance. If you have been identified as having a high-cost or specialty medication, you will receive a welcome email from SHARx with next steps. If you have any questions, call us at 314.451.3555, option 1.

What is a High-Cost Medication?

A high-cost medication is a prescription drug that is significantly more expensive than standard medications. These can include specialty medications for complex or chronic conditions, brand-name drugs without generic alternatives, biologics, and limited distribution drugs available only through specific pharmacies.

What is a Specialty Medication?

A specialty medication is a prescription drug used to treat complex, chronic, or rare conditions. Specialty drugs are typically high-cost, may have limited distribution through specialty pharmacies, and often require prior authorization or additional patient support services.



What are the **Costs**?

The SHARx program is fully employer-funded, meaning there is no cost to you or your family while enrolled in your employer's health plan. While many medications obtained through the program are available at minimal to no cost, some prescriptions may require a co-pay or out-of-pocket expense. However, these costs are typically significantly lower than current prescription expenses.

What Can I **Expect**?

Our team of advocates will be in touch to guide and support you through the SHARx process. They will work to find the best sourcing solution for you. To avoid delays, please be sure to respond to our messages. While SHARx handles most of the work, your assistance may be needed to complete the process.



SHARx Contacts for Members



Members

- SHARx Member Portal: app.sharxplan.com
- Phone: 314.451.3555, option 1
- Email: SHARx@sharxplan.com
- Fax: 314.451.3555
- Fax for Prescriptions: 314.628.0394
- Self-ID Link (if applicable):



Hours of Operation

- Monday-Friday
- 8:00AM - 5:00PM CT

For General SHARx Questions

- If For questions about medication status or SHARx Portal assistance, you can reach your Advocacy Team by phone or text, email at sharx@sharxplan.com, or via message in your SHARx Portal.

For questions regarding a Prior Authorization

- Contact your insurance provider via the phone number listed on your ID card